

The **KVS Remote Update Service** provides clients with updating services for all of their KVS software and KVS supported third party vendor software. With this service, update notifications will be sent to clients as they are released. Clients can then schedule a remote update at their convenience. All updates are installed during normal business hours.

KVS Technical Staff manages and installs:

**KVS Standard Updates**  
**KVS Enterprise Updates**  
**KVS Third Party Updates**

Annual Service Cost: \$696

### ***REQUIREMENTS OF TS+ SERVICE***

*ACCESS TO THE SYSTEM DURING NORMAL BUSINESS HOURS AT THE SCHEDULED MAINTENANCE TIME  
(may require users to log off system)*

*KVS SUPPORTS THE FOLLOWING REMOTE ACCESS METHODS USING A HIGH-SPEED INTERNET  
CONNECTION: CITRIX, PCANYWHERE, TERMINAL SERVICES, OR VNC.*

*STANDARD VPN ACCESS IS SUPPORTED USING THE MICROSOFT VPN CLIENT.  
OTHER VPN CLIENTS ARE SUPPORTED FOR CLIENTS WITH THE KVS REMOTE CONNECTIVITY SERVICE  
(CONTACT KVS FOR OTHER APPROVED CONNECTIVITY METHODS)*

*KVS SYSTEM ACCOUNT WITH ADMINISTRATIVE RIGHTS*

Call 1-800-999-9KVS or email [sales@kvsinfo.com](mailto:sales@kvsinfo.com) for more information on this service.

