

UTILITY BILLING

The KVS Utility Billing maintains customer record information, tracks meter and service information, and records consumption and billing data. This system handles all activities in real time for timely recording and reporting purposes, and is fully integrated with our centralized Collection system. Set up allows each municipality to define required multiple services, rates and penalty/interest calculations, and a comprehensive reporting system allows for user customization.

System Highlights

FLAT OR VARIABLE RATES

MULTIPLE METER PROCESSING

LASER BILL FORMAT

CALCULATES & UPDATES ESTIMATED READINGS

OPTIONAL INTERFACE TO HAND-HELD READING UNITS

USER-DEFINED SERVICE CODES

AUTOMATIC PENALTY & INTEREST CALCULATION

UNLIMITED ACCOUNT HISTORY

DIALOG HISTORY FUNCTION ALLOWS NOTES TO BE EASILY STORED & RETRIEVED

OPTIONAL WORK ORDER MODULE RECORDS & TRACKS METER REPAIRS & REPLACEMENTS

