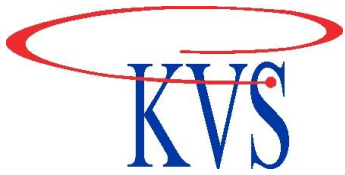




# AGENDA – August 17, 2009

## DAY 1

<b>8:30 – 9:00 a.m. REGISTRATION - Ballroom V</b>					
<b>9:00 – 9:30 a.m. Welcome/State of the Company</b>					
<b>9:30 – 10:00 a.m. Agenda Review/Operations Update</b>					
<b>10:00 – 10:30 a.m. Technology Update</b>					
<b>10:30 – 10:45 a.m. BREAK</b>					
<b>10:45 – 11:45 a.m.</b>					
<b>Ballroom II / III</b>			<b>Ballroom V</b>		
<i>The Journey through Enterprise Navigation</i>			Enterprise Centralized Collections – Review		
<b>12:00 – 1:00 p.m. LUNCH - By the Pool (weather permitting) – Alternate Ballroom IV</b>					
	<b>Ballroom I</b>	<b>Ballroom II</b>	<b>Ballroom III</b>	<b>Ballroom V</b>	
<b>Exhibit Area</b> Internet Café KVS Web Site Windows Server 2008 Windows 7  <b>Ballroom B, C, D</b> B – Boardroom C, D – upstairs Schedule a Meeting One-on-One w/Support Client to Client  KVS Demonstrations	1:15-2:45	<i>Cyberquery Beginner - Payroll</i>	<i>Ed's FAVORITE FEATURES &amp; GOING GREEN!!</i>	<i>Tech Session</i>  <b>Enterprise System Administration</b>	<i>Standard Edition Centralized Collection</i> Enhancement / Local Conference Review <i>*Favorite Features*</i>
	3:00-4:30	<i>Cyberquery Beginner – Collections &amp; Billings</i>	<i>Enterprise Edition</i>  <b>Financial Management</b> Enhancement / Local Conference Review <i>*Favorite Features*</i>	<i>MuniTrax</i>  <b>Web Bill Presentation &amp; Payment</b>	N/A
<b>5:00 – 6:00 p.m. COCKTAILS</b>					
<b>6:00 – 9:00 p.m. DINNER &amp; ENTERTAINMENT</b>					



# AGENDA – August 18, 2009

## DAY 2

8:30 – 9:00 a.m. VISIT THE VENDORS - Breakfast				
	Ballroom I	Ballroom II	Ballroom III	Ballroom V
<b>Exhibit Area</b> Vendors Internet Café KVS Web Site Windows Server 2008 Windows 7	9:00 - 10:15	<b>Training Session</b> Enterprise Budget Preparation	<b>Training Session</b> Enterprise Centralized Collection (Phase I)	<b>Vendor Session</b>
	10:30- 11:45	<b>Cyberquery</b> Beginner - Enterprise		<b>Mark Altman &amp; Assoc.</b> 'Printing & Mailing Solutions'
<b>12:00 – 1:00 p.m. LUNCH – Ballroom IV</b>				
<b>Ballroom B, C, D</b> <small>B – Boardroom C, D – upstairs</small> Schedule a Meeting One-on-One w/Support Client to Client	1:15- 2:15	<b>Training Session</b> Enterprise Purchasing & Workflow	<b>Training Session</b> Payroll / Human Resource– User Defined Setup , Benefit Tracking Setup & Reporting	<b>Tech Session</b>  KVS Backup
	2:30- 3:15			<b>Tech Session</b>  Intro to Windows 7
KVS Demonstrations	3:30- 4:45	<b>Cyberquery</b>  <i>Bells &amp; Whistles of Formatting</i>	<b>Training Session</b> Enterprise Security, Setup & Workflow	<b>Vendor Session</b>
<b>5:00 – 7:00 p.m. COCKTAIL PARTY @ Vendor Exhibit Area</b>				

**Payroll / Personnel / Attendance**  
 Enhancement / Local Conference Review  
*\*Favorite Features\**

**Utility Billing**  
 Enhancement / Local Conference Review  
*\*Favorite Features\**  
**Including UB Work Order**

**Parking Tickets**  
 Enhancement / Local Conference Review  
*\*Favorite Features\**



# AGENDA – August 19, 2009

**DAY 3**

<b>8:30 – 9:00 a.m. VISIT THE VENDORS – Breakfast</b>					
<b>9:00 – 9:15 a.m. CONFERENCE CLOSING REMARKS – Ballroom V</b>					
		<b>Ballroom I</b>	<b>Ballroom II</b>	<b>Ballroom III</b>	<b>Ballroom V</b>
<u>Exhibit Area</u> Vendors Internet Café KVS WebSite Windows Server 2008 Windows 7	9:30-10:30	<i>Training Session</i> Citizen Response Manager	<i>Training Session</i> General Ledger Reporting & Grant / Capital Project Multi-Year Tracking	<i>Tech Session</i> Executive Dashboard	Enterprise Centralized Collection <i>Phase I Review</i> - schedule your one-on-one time
	10:45-12:00	<i>Training Session</i> Enterprise General Receipts		<i>Training Session</i> PR – Quarterly & Year End Balancing	
<u>Ballroom B, C, D</u> B – Boardroom C, D – upstairs Schedule a Meeting One-on-One w/Support Client to Client KVS Demonstrations	<b>1:00 – 3:30 p.m. 40<sup>th</sup> Anniversary Party @ KVS Offices</b>				

Are you looking for the following?

- Advanced Cyberquery
- Enhancement Sessions for systems not listed
- Some one-on-one attention

See our meeting and one-on-one signup sessions at the Registration Table.